

## ANTHONY R. COTTOM

8401 HERITAGE CLUB DR. • WEST PALM BEACH, FLORIDA 33412  
PHONE 561.676.7853 • ANTHONY@ZIGTECHNOLOGY.COM  
HTTP://WWW.ZIGSOLUTIONS.COM & HTTP://WWW.ZIGHOSTING.COM

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### CAREER OBJECTIVE

To obtain a challenging and demanding position in the computer arena that employs my experience and knowledge to further benefit the technical field.

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### EDUCATION

#### **Bachelor of Science, Information Studies, concentration in Network Administration** (August 2002)

*The Florida State University, Tallahassee, Florida*

- Minor Concentration in General Business
- GPA in major: 3.7
- Deans List

#### **Associates Degree** (May 1999)

*Gulf Coast Community College, Panama City, Florida*

- GPA: 3.5
- Deans List

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### WORK HISTORY

#### **Affiliate/E.Mail Marketing Manager** (2005-Present)

*Sunshine Advance Corp. and Visions Marketing Network, Palm Beach Gardens, Florida*

- Managing 7 members of a dedicated E.Mail Marketing, Sales and Technical team in a demanding and fast-paced environment - including Web and Graphic Designers, Sales Professionals, Data Technicians and Programmers
- Administering and Supporting our network consisting of 4 Dell PowerEdge Servers, over 24 Computers, Printers, Switches, Firewalls, Routers, multiple VPN's and several remote Servers via RDC
- Building and maintaining client relationships with dozens of Affiliate programs and partners

#### **Database and Web Architect; Programmer, Designer and Developer** (2004-2005)

*QuinnCom, Professional Web Development, North Palm Beach, Florida*

- Designing, programming and updating web sites and projects for new and existing clients; consisting of Shopping Carts, Newsletters, Order Tracking, Statistical Analysis and Calendar programs utilizing ASP, Perl, JavaScript, XML, SQL and CSS.
- Managing and administering multiple Windows 2000 and 2003 servers hosting new and existing sites
- Planning, developing, programming and managing custom enterprise applications based on clients needs a majority utilizing SSL

#### **Systems Programmer I** (2002-2005)

*Florida Department of Revenue, Tallahassee, Florida*

- Responsible for developing, programming, and implementing an enterprise application, CASS (Centralized Audit Selection System); streamlining the Department of Revenues' internal auditing process across the United States.
- Coordinated multiple projects involving several Oracle DBA's, Delphi programmers, tax auditors and tax specialists
- Utilized BDE, ADO, DOA, InfoPower 4000 and 1<sup>st</sup> Class 4000 components for added customization
- Designed complex SQL queries, views and stored procedures to return filtered data based on clients needs from Oracle Databases

#### **Network Technician** (2002)

*Academic Computing Network Services (ACNS), Tallahassee, Florida*

- Set up and troubleshoot access points and switches on Florida State University's network and wireless networks
- Compiled documentation and designed Florida State University's wireless network web site

#### **Owner, Self-started personal computer business** (2000-Present)

*ZIG Technology, Tallahassee, Florida*

- Administering Windows Server 2000 and 2003 servers; running file and application serving, hosting multiple web sites, managing e.mail accounts, FTP, Terminal, Streaming Media, and integrating XML, ASP.NET, COM+, PHP, ASP, Perl, ColdFusion MX, CGI, VBScript, MySQL, Oracle 10g and Microsoft SQL Server functionality through IIS 6.
- Provide computer consulting, troubleshoot hardware and software issues, web design, networking, retail sales, upgrades, and build custom computer systems for clients and friends.
- Set up *networks* consisting of desktops and laptops running Windows 98, NT, Me, 2000, XP, and Server 2000 and 2003 for businesses utilizing conventional and *wireless network* technology, employing routers, switches, hubs, bridges and access points.
- Set up multiple VPN connections, Terminal, Telnet, FTP, web, streaming media, MySQL, ActivePerl, statistical analysis software and mail servers containing web interfaces in IIS 5 and 6.

#### **Engineer Technician** (Summer 1999)

*Carr Engineering, Panama City Beach, Florida*

- Responsible for editing, creating, and reviewing AutoCAD drawings and conducting inspections of job sites.

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### MANAGEMENT SKILLS

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**Affiliate/E.Mail Marketing Manager** (2005-Present)  
*Sunshine Advance Corp. and Visions Marketing, Palm Beach Gardens, Florida*

**Systems Programmer I - Lead Programmer** (2002-2005)  
*Florida Department of Revenue, Tallahassee, Florida*

**Head Lifeguard Supervisor** (1994-1998)  
*Shipwreck Island Water Park, Panama City Beach, Florida*

### COMPUTER SKILLS

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#### Programming Languages

C, C++, Delphi, Visual Basic, HTML, DHTML, CSS, SQL, Perl, JavaScript, ASP, ColdFusion MX, basic XML, Java and PHP

#### Operating Systems/Server Applications

Windows 95, 98, Me, NT 4, 2000 Professional, 2000 Server, 2000 Advanced Server, Server 2003, XP Professional, XP Home Edition, Vista, some Linux (Red Hat, Mandrake, and Corel), UNIX, and Novell NetWare 5.

#### Programs

Microsoft Office XP, Office 2003 and Office 12/2007: Word, Access, Excel, PowerPoint, Outlook, FrontPage, Publisher, Visio, Visual C++ 6.0, Visual Basic 6.0, SQL Server 2000, Oracle 10g, InstallShield, HTML Help Workshop, Toad, SQL\*Plus, Rave Reports, IIS 6, PHP, ActivePerl 5.8, MySQL, ACT! 2000, Photoshop and ImageReady CS, Acrobat and Distiller 6, ColdFusion MX 6.1, Dreamweaver MX 2004, Fireworks MX 2004, CuteFTPPro, Flash MX 2004, WS\_FTP Pro, ACID Pro 3.0, Sniffer Pro/Wireless 4.6, NetStumbler, AutoCAD 2004 and Pro-Engineer 2000 with 3D objects, Norton Ghost 2002, Acronis True Image Server, Norton AntiVirus Corporate Edition, WinFax 10, Quicken 2004, and QuickBooks Pro 2006.

#### Miscellaneous

Fluke OneTouch Series II network analyzer with fiber tester, Cisco Aironet 340, 350, 500, and 1200 Series wireless products, general programming knowledge of Cisco 3500 Series switches, Cisco 3600 Routers, Panasonic TVS1000 and KX-TD1232 Super Hybrid Phone System, Vernier Networks IS 6000 Integrated System, wireless site surveys, fiber termination, and Cabletron/Enterasys Switches.

#### Certifications

CompTIA Network+ (May 2002)

### HONORS, ACTIVITIES, AND LEADERSHIP

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*Employee of the month (December, 2004)*, Florida Department of Revenue (2004)

*Employee of the month (March and October, 2003)*, Florida Department of Revenue (2003)

*Accelerated Progress Recognition*, Florida Department of Revenue (2003)

**Officer, Public Relations and Recruitment of SOIS (Society of Information Specialists)** (2001-2002)

**Officer, Web Developer of SOIS (Society of Information Specialists)** (2001-2002)

Recipient of the *5 Star Hospitality Award* at Marriott's Bay Point Resort (1999)

**Society of American Military Engineers Scholarship** (1999)

### REFERENCES

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#### Alfred Thurman

*Systems Programmer Administrator*  
Florida Department of Revenue  
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Tallahassee, FL 32399

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*Relationship: Supervisor, Florida Department of Revenue*

#### Dr. Don Latham

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**Additional References available upon request**